

# Who should I call about COVID-19?

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## I want to know more about COVID-19, who should I call?

- For **general** questions about COVID\_19, you can call the IDPH COVID-19 Hotline at 1-800-889-3931 or email [DPH.SICK@illinois.gov](mailto:DPH.SICK@illinois.gov). Please note that the Hotline does **not** make decisions about who should be tested for COVID-19



## I am not feeling well and have respiratory symptoms, what should I do?

- Please stay home for at least 7 days after you first became ill , or 72 hours after your fever has resolved and symptoms are improving, **whichever is longer.**
- You should consult with your doctor if you have:**
- Fever, cough, trouble breathing, or other flu-like symptoms that are not better or are worsening after 24-48 hours.
  - Mild symptoms and are pregnant or immunosuppressed or are an older adult have chronic health conditions
- Please don't call the health department about getting testing**
- Your health care provider will determine if you should be tested , and call the health department if needed
  - Health departments do not collect specimens for COVID-19



## I think I need immediate medical attention, who should I call?

- If you need immediate medical attention, and you think you may have COVID-19, please call ahead to your health care provider before going in for care. This will allow them to take the right steps to protect themselves and other patients
- If you think you are having a medical emergency, call 911; if you have been exposed to COVID-19, notify dispatch personnel so emergency medical services personnel